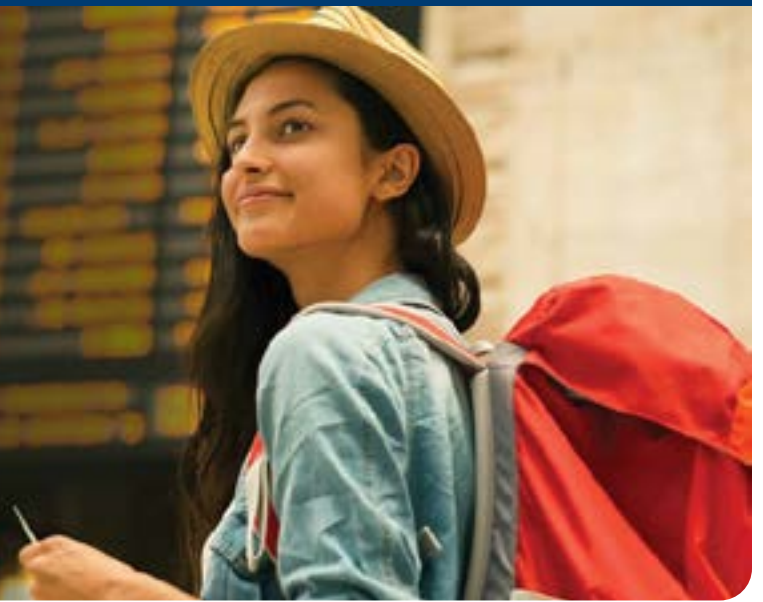


# More care options for traveling employees



No matter where work – or life – takes your employees, Kaiser Permanente has them covered. Now, it's easier than ever to get care if something unexpected happens while they're traveling.

## Nonurgent care

Members can always schedule in-person, phone, or video visits in states with Kaiser Permanente facilities. And across the U.S., they can get 24/7 care from Kaiser Permanente clinicians by phone or online – always tracked in their electronic health record.

## Urgent care

Members can get urgent care anywhere in the world. At many locations outside Kaiser Permanente states, they'll only pay their copay or coinsurance for care or prescriptions<sup>1</sup> related to their urgent care visit – no need to file a claim later:

- Cigna PPO Network<sup>2</sup>
- MinuteClinic, including pharmacies
- Concentra Urgent Care
- The Little Clinic, including pharmacies

At all other locations, members can pay the full cost of care upfront and file a claim for reimbursement later.

## Emergency care

No matter where they are, they can simply go to the nearest hospital emergency room. If it's a Kaiser Permanente location or Cigna PPO provider, they'll only pay their normal copay or coinsurance.

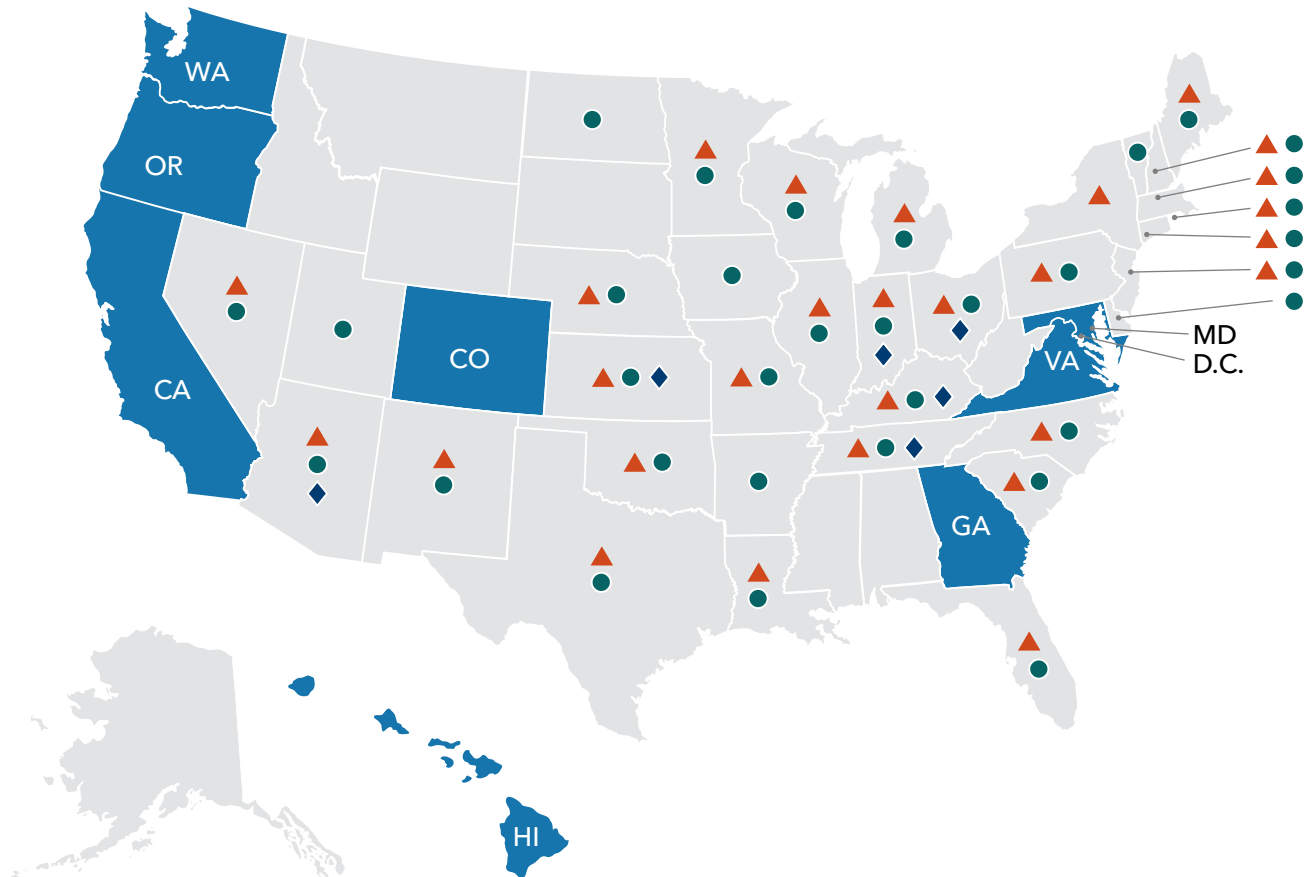
## Travel support

**Away from Home Travel Line** – Your employees can call **951-268-3900** (TTY **711**) for travel support anytime, anywhere.

**kp.org/travel** – Members can get answers to questions they may have before, during, or after their trip.

## Access to care across the country

At home or on the go, your traveling employees have access to nonurgent, urgent, and emergency care across the U.S.



- Kaiser Permanente
- Cigna PPO Network
- Concentra Urgent Care
- ▲ MinuteClinic, including pharmacies
- ◆ The Little Clinic, including pharmacies

1. GA commercial members are required to pay upfront and seek reimbursement for prescriptions. If employee is in a state that has Kaiser Permanente providers, but outside one of our service areas, the member pays upfront for services and prescriptions and will need to file a claim for reimbursement. Maintenance medications (e.g., blood pressure, cholesterol), high cost or specialty medications are not included in this benefit, and the member will need to file a claim for reimbursement. Reimbursement is subject to the pharmacy benefit as described in the member's *Evidence of Coverage* or other coverage documents. 2. The Cigna PPO Network refers to the health care providers (doctors, hospitals, specialists) contracted as part of the Cigna PPO for Shared Administration.

The Cigna PPO Network is not available to HMO and EPO members enrolled in coverage issued by Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc.

Cigna is an independent company and not affiliated with Kaiser Foundation Health Plan, Inc., and its subsidiary health plans. Access to the Cigna PPO Network is available through Cigna's contractual relationship with the Kaiser Permanente health plans. The Cigna PPO Network is provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc.