



### Summary of Dental Benefits The Hertz Corporation - Group No. 943 Effective: 07/01/2021

This summary is a brief description of a Hawaii Dental Service (HDS) member's dental benefits. Some limitations, restrictions, and exclusions may apply. Plan benefits are governed by the provisions detailed in the group's and/or subscriber's agreement with HDS, HDS's Procedure Code Guidelines and Delta Dental National Policies when applicable. Certain provisions may vary across group agreements such as waiting periods, frequency and age limitations, etc. and may not be included in this summary. For additional information, please contact HDS Customer Service. As an HDS member, you may visit any licensed dentist, but your out-of-pocket costs may be lower when visiting an HDS participating dentist. All dental claims must be filed within 12 months of the date of service to be eligible for HDS claims payment.

**PLAN MAXIMUM** The most HDS will pay for each person for all covered dental services performed during the plan year. **DEDUCTIBLE AMOUNT** Does not apply to benefits covered at 100% and orthodontics.

Plan Maximum	\$1500		
Deductible	\$25/person		
	\$75/family		
	HDS PLAN PAYS		
DIAGNOSTIC			
Examinations	100%		
	2x/yr		
Bitewing X-rays	100%		
	2x/yr through age 14		
	1x/yr equal or over age 15		
Other X-rays	100%		
	Full mouth X-rays 1x/5 yrs		
PREVENTIVE			
Cleanings	100%		
	2x/yr		
Fluoride	100%		
	2x/yr		
	Through age 19		
Silver Diamine Fluoride	100%		
Space Maintainers	100%		
	Through age 17		
Sealants	100%		
One treatment per tooth per lifetime to permanent molar teeth	Through age 18		
when there are no prior fillings on biting surfaces.			
TOTAL HEALTH PLUS BENEFITS			
If the member has multiple conditions, they will only be eligible for	the benefit with the most cleaning(s) and/or gum maintenance		
treatments of a single condition. All benefits are covered at 100% u	nless otherwise noted.		
Diabetes			
Cleanings/Gum Maintenance	Additional 2x/yr		
Cancer (other than Oral)			
Cleanings/Gum Maintenance	Additional 2x/yr		
Fluoride Treatments	Additional 2x/yr		
Oral Cancer			
Cleanings/Gum Maintenance	Additional 2x/yr		
Fluoride Treatments	Additional 4x/yr		
Sjogren's Syndrome			
<ul> <li>Cleanings/Gum Maintenance</li> </ul>	Additional 2x/yr		

Fluoride Treatments	Additional 4x/yr		
Stroke			
Cleanings/Gum Maintenance	Additional 2x/yr		
Heart Attack, Congestive Heart Failure			
Cleanings/Gum Maintenance	Additional 2x/yr		
Kidney Failure			
Cleanings/Gum Maintenance	Additional 2x/yr		
Organ Transplant			
Cleanings/Gum Maintenance	Additional 2x/yr		
Pregnancy (Expectant Mothers)			
Cleanings/Gum Maintenance	Additional 1x/yr		
Medical Risk for Cavities			
Fluoride Treatments	Additional 3x/yr		
BASIC CARE			
Fillings	80%		
Once every two years per tooth per surface.	White-colored fillings limited to front teeth.		
Root Canals	80%		
Gum/Bone Surgeries & Maintenance (non-medical risk factors)	80%		
Once every three years per quad.			
Oral Surgeries	80%		
MAJOR CARE			
Crowns	50%		
	1x/7yrs per tooth		
	White crowns limited to front teeth and bicuspids.		
Fixed Bridges & Dentures	50%		
	1x/7yrs per tooth		
Implants	50%		
OTHER SERVICES			
Adjunctive General Services	80%		
Emergency Treatment of Dental Pain (Palliative Treatment)	80%		
Once per visit per dental office for relief of pain but not to cure			
Athletic Mouth Guards	80%		
	1x/24-months		
	Through age 18		
ORTHODONTICS			
	50%		
	For children.		
	For children. \$1500 lifetime maximum amount paid		

**Special Consideration:** Assessment of salivary flow is covered. Orthodontic services are not covered if services were started prior to the date the patient became eligible under this employer's plan. If a patient's eligibility ends prior to the completion of the orthodontic treatment, payments will not continue. If your employer elects to remove the orthodontic benefit, coverage will end on the last day of the month that the change occurred. Self-administered or at-home applications (or any type of "do it yourself") orthodontics is not a covered benefit. Orthodontics must be performed by a licensed dentist or supervised staff.

### Access to HDS Information 24/7

Visit HDS Online at HawaiiDentalService.com to:

#### ACCESS YOUR ACCOUNT

- Visit <u>HawaiiDentalService.com</u>
- Click "Member Login"
- Click "Create an account"
- Complete the "Account Registration" form
- Select "Yes" to be notified via email when a claim is processed and "Yes" to "Request electronic Explanation of Benefits"
- Click "Register"

#### CHECK

- Whether you and/or your dependents are eligible for HDS benefits
- What dental services are covered by your plan
- What the limits are of each type of covered service and how much you have used

#### SEARCH

- For an HDS participating dentist in Hawaii, Guam or Saipan by specialty, location, handicap accessibility, weekend hours, and more
- For a Delta Dental Premier participating dentist on the Mainland or Puerto Rico by specialty, location, weekend hours and more

### DOWNLOAD & PRINT

- A summary of your benefits for tax purposes
- Blank claim forms
- Your HDS membership card
- Your EOB statements
- HDS Notice of Privacy Practices

#### VIEW

- Your Explanation of Benefits (EOB) statements
- A list of frequently asked questions
- HDS contact information

#### REQUEST

- To receive emails when your claims are processed
- To receive EOB statements via email
- An HDS membership card to be mailed to you

### How to Contact HDS

### **Customer Service Representatives**

From Oahu: (808) 529-9248 Toll-free: 1-844-379-4325

#### Customer Service Call Center Hours:

Monday – Friday: 7:30 AM – 4:30 PM HST Excluding State observed holidays and the

day after Thanksgiving

#### Walk-in Office Hours:

Monday - Friday: 8:00 AM - 4:30 PM HST

### Send Written Correspondence to:

Hawaii Dental Service Attn: Customer Service 900 Fort Street Mall, Suite 1900 Honolulu, HI 96813-3705

E-mail: <u>CS@HawaiiDentalService.com</u>

### FAX:

From Oahu:	(808) 529-9366
Toll-free fax:	1-866-590-7988





# Access Your SMILEPerks Now!

Log onto your HDS Member Dashboard at *HawaiiDentalService.com/members* and click the link to the HDS Smile Perks. If you don't have an account, simply create one and follow the prompts.

# Go places with Hawaiian Airlines

FOR HDS MEMBERS

Save on your next trip to your dream destination! HDS members get an exclusive 5% discount on mainland and international web fares on Hawaiian Airlines! (Excludes fares for Tahiti and American Samoa.)

# 20/20 Vision Care Coverage with VSP

HDS's vision partner, VSP, provides individual vision insurance that gives you access to the services and products you need to care for your eyes.

# Stay Active & Fit Year-round!

HDS provides its members access to local fitness centers through its partnership with the Active & Fit Direct program for \$25 per month. (Includes a \$25 enrollment fee and applicable taxes.)

# Get a Z Sonic mini toothbrush at a discount!

All HDS members get an exclusive discount on the Z Sonic Travel Size Toothbrush (\$14.95) and Mini Adult Brush Replacement Heads (\$14 for four brush heads). Free shipping with the purchase of both items.

### HawaiiDentalService.com/members

### $\Delta$ delta dental<sup>®</sup>



# **BRUSH, FLOSS AND SEE AN HDS DENTIST** Find An HDS

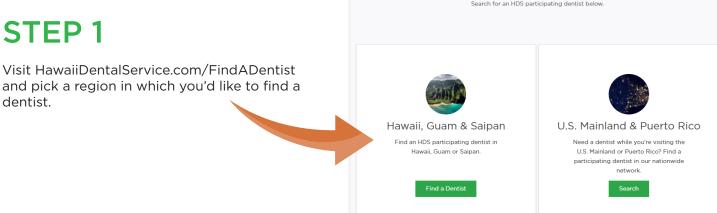
# **Participating Dentist**

Your HDS dental plan comes with access to the largest network of dentists in Hawaii and the U.S. mainland. Here's how to find an HDS participating dentist or specialist online at HawaiiDentalService.com/FindADentist.

### Find a Dentist

HDS has the largest network of dentists with more than 95 percent of Hawaii's licensed, practicing dentists on Oahu and the Neighbor Islands

Search for an HDS participating dentist below



# **STEP 2**

Follow the prompts to search for a dentist. Instructions vary by region.

### Hawaii, Guam, and Saipan

If you select **Hawaii**, **Guam**, **Saipan**, specify your **Island** and **Neighborhood** OR enter your **ZIP code**. You may also search by **Specialty**, **First** or **Last Name**.

Click the **See Participating Dentists** button at the bottom of the screen to view results.

Dentists	in Hawaii, Guam and Saipan
No matte	r what island you're on, an HDS participating dentist is nearby.
	Search by
	Zip Code
	Zip
	Provider Network
	Any -
	Specialty
	Any
	First Name
	First
	Last Name
	Last
	See Participating Dentists

Contact an HDS participating dentist to schedule an appointment. Use **Advanced Filters** to narrow results, if needed.

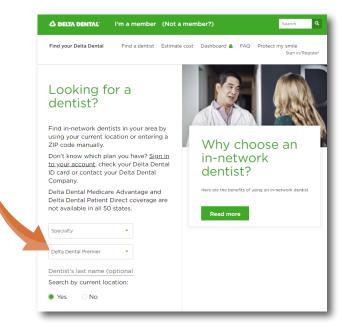
Looking for a diffe	rent state? →				Members		Employers	Brokers
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Island			Neighborhood		Provider Ne	twork 0		
Oahu		-	Makiki	-	Any			-
Specialty			First Name		Last Name			
Any		-	rst	c	Last			c
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Advanced filt Hours		Gender	Office Features	Specia	l Needs	Lang	luage	

## U.S. Mainland & Puerto Rico

If you select U.S. Mainland & Puerto Rico, click Search the National Site.

	gh our National Delta rider Search.
Select Delta Dental Premier	as your plan on the next page.
Cancel	Search the National Site

### Select a **Specialty** or **Any**.



Then select **Delta Dental Premier** in **Your plan** field.

Then select **Yes** in **Search by current location** OR select **No** and enter your **ZIP code**.

Lastly, click **Find Dentists** and contact a dentist to schedule an appointment.

Questions? Contact HDS Customer Service at (808) 529-9248 or email CS@HawaiiDentalService.com.



# COVID-19 Dental Care Guide

### 🛆 DELTA DENTAL<sup>®</sup>



Our priority is your smile and well-being. Following the COVID-19 pandemic, there will be changes in everyone's dental visit experience. Our HDS participating dentists are working diligently to ensure you get the care you need while keeping you and your loved ones safe, as well as their employees.

The next time you go to the dentist, things may be a bit different because of COVID-19. The following are things you might see, but verify with your dentist on what changes they're implementing.

### Prior to your appointment

- Practices may limit appointments to allow time to disinfect the office between patient visits.
- Patients may be asked a few screening questions to determine if they have any COVID-19 symptoms or have been in contact with someone who does.

Questions?

Call our Customer Service team at (808) 529-9248 or email CS@HawaiiDentalService.com.

# Keep your smile healthy.

It's still important to keep your smile healthy at home by brushing twice a day, flossing daily and maintaining a healthy diet.

These changes may vary from office to office. Consult with your dentist upon scheduling your next appointment.

> Live Well, Smile More.

### Day of your appointment

- Patients may be asked to wait in their car prior to their appointments and wait to be called in on their cell phone. For most practices, waiting rooms are no longer accessible and will not have magazines or toys. If the patient is a child, one guardian may accompany the child inside.
- Patients and accompanying guardians may be asked to wear a mask upon entering the dental office.
- Dentists and their staff may take the patient's temperature and ask screening questions again.
- Dental staff will ask patients to wash their hands before going into the treatment room. Hand sanitizer may also be available.

### During your appointment

- Staff may be wearing face shields, masks, gowns and head coverings.
- Treatment may be modified to reduce the amount of aerosols created. (For example, the hygienist may hand polish your teeth instead of ultrasonic cleaning.)

Call our Customer Service team at (808) 529-9248 or email CS@HawaiiDentalService.com.